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Supporting forces to mitigate global risks - positive policing for the future

ACRO Criminal Records Office

Audience: UK policing and wider law enforcement, government and operational delivery partners, including public sector investigative agencies

Background: The biggest NPCC National Unit you may not have heard of, ACRO Criminal Records Office's work has global reach and local impact across the UK. Exchanging thousands of criminal records worldwide and managing over 2,500 global sex offenders, we help you mitigate and respond to issues linked to foreign criminality in your communities. Experts in managing and processing sensitive information, we support investigations with vital international information, taking the burden from frontline policing.

Objectives: ACRO's core delivery function, criminal records processing and exchange, must be delivered by policing. Our approach uses innovative technological and sustainable nationally-hosted solutions, such as our dynamic new website, to do more for less in directly supporting policing.

Automation is delivering value for money, efficiency and effectiveness in providing criminal records services to policing, more than 100 public sector investigative agencies and people wishing to live and work abroad.

Solution: Revolutionising legacy manual processes using robotic process automation set the stage for our digital transformation.

We streamlined operations using industry-standard platforms to launch our nationally-assured dynamic website in 2024 with technology assuring data and privacy, secure by design systems and partnerships with PDS and others to stay ahead of vulnerabilities and cyber threats.

This means we can adapt to change, meet current and future demands and provide services with confidence.

Impact: Digital transformation means we can do more for less with existing resources, maximising efficiencies and providing enhanced customer experiences and satisfaction.

As a National Policing Unit in which all forces have a stake, we aim to do things centrally well and once, minimising risks to policing from complexity, duplication and divergence with all the additional costs these bring. We want you to know who we are and what we can do for you, so help us to help you and get in touch!

We are still at the start of our journey. As part of NPCC efficiency reforms, in partnership across policing and with the Joint International Crime Centre, NPCC International Crime Portfolio and government, we want to achieve the greatest possible impacts and exploit opportunities across local, regional, national and international law enforcement objectives to use innovative sustainable solutions. This will save time and money for the service and directly support positive policing for the future.





Fraud Prevention & Reduction Project

Police Crime Prevention Initiatives (Police CPI) and Mayor's Office for Policing and Crime (MOPAC)

Audience: Fraud victims, police forces

Background: Fraud accounts for more than 40% of all recorded UK crime, with around 3.5 million offences, with annual losses estimated to be £1.2 billion. It is acknowledged that fraud is significantly under-reported. Most fraud is cyber-enabled from abroad, offering very few investigative opportunities. There is a widespread general lack of understanding of how fraudsters operate. Fraud trauma can remain with victims for their entire lives and cause serious mental health issues.

Objectives: The Mayor's Office for Policing and Crime (MOPAC) in London commissioned Police CPI to undertake a project which sought to increase understanding about the various types of fraud and in doing so improving awareness, making both individuals and businesses less vulnerable to falling victim. Fraud is a global issue, and Police CPI worked with MOPAC on a local response in London. It's an innovative scheme tackling something that policing has historically struggled with.

Solution:

- A scoping exercise to examine 'what works' in fraud prevention and reduction, along with a survey of victims.
- A London-wide Fraud Awareness Campaign bespoke website, series
 of blogs utilising the views and experience of a reformed fraudster
 who now works with the police.
- Publication of four fraud prevention guides, two aimed at the individual and two aimed at businesses.
- A police-endorsed fraud prevention certification scheme for businesses.

Impact:

- The survey was well received, attracting in excess of 1,000 respondents.
- Feedback relating to the series of blogs covering the different types of fraud that potential victims might encounter, and which drew upon the experience of a reformed fraudster to provide a unique insight into their methodology and tradecraft, has been incredibly positive to date.
- The fraud guides have been well received.
- The Counter Fraud Certification scheme, designed and administrated by IASME the same team that rolled out Cyber Essentials also includes templates for a fraud policy and an investigation plan. If Cyber Essentials looks at technical vulnerabilities, this scheme looks at potential weaknesses in a company's policies and procedures. This launched last month.

Preventing people becoming victims of fraud in the first place must form the central plank of any long-term sustainable strategy. We need to acknowledge that prevention through education will always provide the best return on investment.





Proactive Orders Enforcement Team (POET)

Essex Police Audience: Police forces

Background: The Proactive Orders Enforcement Team (POET) was set up within Essex in 2022, which aims to provide Police with the capability and capacity to manage and identify opportunity to disrupt offenders before they offend. This sought to explore achilleas heel tactics, namely through the use of civil and criminal orders.

Objectives:

- To mitigate and manage the risk around sexual and violent offenders, preventing further offending.
- To ensure the effective proactive monitoring and robust action around breaches of orders.
- To provide a provision and clear audits of orders 'who, what, when, why'.
- To provide a provision of a professional and holistic service to victims.
- To ensure the effective risk management and mitigation involving individuals who present a significant risk of harm.

Solution:

- A team dedicated to the use of civil and criminal orders. Providing a central point of contact for expert advice and support in the application and enforcement of orders.
- Identifying where application of orders may assist in protecting vulnerable persons, reducing violence in all forms and bringing offenders to justice, with a specific focus on violence against women and girls (VAWG).
- Managing existing orders.
- Providing technological support in the management and enforcement of orders.

Impact:

- An accurate database detailing all nominals subject to civil enforcement within Essex.
- A trained, experienced and confident team, able to provide expert advice and support in the enforcement and application of all available civil and criminal orders.
- An increase in the application of orders heard in the courts.
- An increase in the volume of orders in effect and being effectively managed within Essex.





Nexus - transforming front line operations

Warwickshire Police

Audience: Currently all front-line officers and staff, but will eventually expand to offer capabilities to all members of the workforce

Background: Warwickshire Police embarked on an ambitious strategy to transform its digital capabilities. A key aspect of this was to maximise how our new digital capabilities flowed to all levels of the organisation and created a significant and tangible improvement in our service. Utilising new technologies and building on previous investment across ICT, the force is transforming how our front-line officers interact with and access data through the introduction of our in house developed Nexus application.

Objectives:

- Ensure intelligent use of data within our operations.
- Being intuitive, easy to use and mobile friendly.
- Flexibility to add functionality and new capabilities.
- Removing duplication and double keying, saving time and effort.
- Improving outcomes for victims by making streamlining investigations.
- Automatic upload to source systems.
- Enhancing and streamlining the capture of information and details at scenes.
- Supporting officers to do more at the first point of contact with the public.

Solution: Nexus is accessed through a new smartphone and has been developed by our in-house team using common technology. Nexus sits on a sophisticated and scalable data infrastructure. We have been focused on ensuring we did not simply digitise paper processes but developed a range of intelligent capabilities. In version 1 officers could capture data on stop search, use of force, vehicle stops and any assaults. Version 1.1 saw the launch of digital pocket notebook and a number of new applications are planned.

Impact: Whilst it is early days, user feedback has been very positive and uptake high. In the first 3 months of going live over 2,500 records were created and over 500 users logged in. Since launching Digital Pocket Notebook nearly 30,000 records have been created and over two thirds of officers were actively using this method. A full benefits realisation exercise is ongoing but below is a quote from one of our constables.

"Nexus allows me to work in a mobile way. Being a county resource I have little time to go back to the station and open up my laptop, so I am now able to do things at scene there and then. The time saving is approximately 15 minutes for each incident already."

An in-house development team allows us to respond quickly to queries, deploying updates to the system within hours. We have a well-established network of change champions supporting users and recently held four development workshops with a range of officers and staff to co-design future use cases.





Building the case for data

National Police Chiefs' Council Audience: National and local policing

Background: The current data and technology landscape for policing is filled with opportunity; whether that be to drive insights, support national policing priorities, or share data at scale and pace in response to a critical incident. This case study is about setting the direction that policing needs to take in order to maximise this opportunity, ensuring the relationship between data and technology is sufficiently balanced to meet the current and future needs of the service.

Objectives: This brings benefits not yet fully explored across policing. It will allow forces to utilise the data they hold more effectively, enable investments in digital capabilities, and fill a skills gap in data expertise that puts policing under considerable pressure and scrutiny in relation to all things data. It also speaks to the need for data driven policing, at a time when financial challenges mean we should be supporting a coordinated approach to drive system wide efficiencies, and growth.

Solution: The creation of an NPCC Data Office (DO) to enhance the value that data represents and support policing in its mission to protect the public. It will complement the build of analytical tools to better equip policing in a digital world, something that has already commenced in the Centre for Data and Analytics in Policing. The DO will provide guidance, advice and support to policing on all things data, ensuring we are using it ethically and proportionately to modernise and improve.

Impact: The DO will have both local and national impact. It will reduce the burden on forces by controlling the data ask, balancing the requirements of national programmes with demand on forces and enabling policing to 'collect once and use many'.

It will provide a national framework, reducing the multiple interpretations of requirements which open the service, our staff and individual forces to risk. The DO will enable and promote a stronger relationship with the supplier community, enabling responsible innovation and technological development.

Essentially, the DO will serve as the primary source of data related best practice, available to support forces, inform coordination committees and drive national programmes. It will enhance trust and confidence in our use of public data, enable stronger relationships with our key partners and stakeholders and support the proactive identification of new opportunities for the use of data, to achieve the Policing Vision 2030, and beyond.





Operation CAPTURE

West Yorkshire Police Audience: Police forces

Background: Continuous improvement is part of the West Yorkshire policing plan and is also recognised within the NPCC and APCC Policing Vision 2030 document as an important area within policing moving forward. Across a large organisation, such as West Yorkshire Police, there are often many innovative projects and initiatives being conducted, however, it was identified there was no central oversight of these and the results would often be lost or only shared with a small proportion of the organisation.

Objectives: Op CAPTURE was designed to be a force wide, web-based system which could collect, support, monitor and retain innovative practice. This would enable strategic oversight and reduce duplication of effort as similar projects could be linked and resources pooled for greater efficiency. Appropriate support could be offered from centralised departments and funding opportunities shared equally. Centralised storage allows all employees to have access to the data to inform potential solutions.

Solution: We created and implemented an online portal accessible to all staff using CAPTURE as a mnemonic to collect information in a standardised way:

- Category name of project and area of work.
- About what is it that is being done and why.
- Policing Priority which priority (links back to strategy).
- Team who was involved and at what levels.
- Unforeseen barriers and challenges which evolved.
- Result- the overall result.
- Evaluation the scalable evaluation.

Impact: The system has built into it an automatic review/evaluation reminder for project leads and the admin team to monitor and seek evaluation of projects when they are due. This prevents learning being lost when staff leave a post prior to project completion.

To ensure a consistent approach, Op CAPTURE has the following governance structure to try and ensure quality:

- A monthly panel meeting, consisting of mainly practitioners to review all submissions.
- A quarterly Continuous Improvement Board to review learning highlighted from the panel.
- ACC strategic boards where relevant projects/learning can be discussed for wider force level adoption.

Therefore, Op CAPTURE provides a clear mechanism for a local project to be escalated to a force wide initiative if the evidence supports it will provide a better service for the public.

After being in place for nearly 12 months there have been 218 submissions, 70 projects currently being supported and over 2200 visits to the page.





Tackling domestic abuse with forensic technology

Hampshire & Isle of Wight Police and Crime Commissioner Audience: High-risk domestic abuse and stalking victims

Background: Operation Sentry is an innovative initiative aimed at protecting victims of domestic abuse and stalking through the use of forensic marking technology from SelectaDNA. Funded by the Police and Crime Commissioner (PCC) Donna Jones.

Objectives: The technology is designed to prevent repeat offences, provide reassurance to victims, and bolster confidence in policing. The technology can be deployed in various forms, including personal defence sprays, infrared-activated home protection units, and marking grease for outdoor areas. These products tag offenders with forensic trace evidence that remains detectable on skin and clothing for weeks.

Solution: This cutting-edge approach has empowered victims to feel safer, with early evaluations showing that most victims had no further contact from their abusers. Those who did report incidents felt confident notifying the police, highlighting the initiative's role in restoring trust in law enforcement and safeguarding measures. A final evaluation report, expected in early 2025, will assess the long-term effectiveness of this innovative policing tool.

Impact:

By mid-August 2024, 38 victims had participated, with 37 being women and 22 of the cases involving children. Of the products issued, 30 personal defence sprays were the most widely used.

The initiative's success is evident, as 35 of the 38 victims reported no further incidents after receiving the products. In cases where breaches did occur, the technology played a crucial role in escalating the response, including one case where a perpetrator was sprayed with the defence product and fled.





Mental Health Risk Management Board (MHRMB)

Essex Police

Audience: Police forces and health agencies

Background: Essex Police identified several highly prominent cases of serious violence and homicide where mental health had featured as a relevant factor in the escalation of behaviour leading to crimes. Therefore, the force sought to establish a joined-up, whole system approach with key health agencies.

Objectives: The MHRMB allows agencies to work together to better understand the risks and demands affecting their operating models and ensures service from the right agency in alignment with the Right Care, Right Person (RCRP) model.

Solution: The MHRMB exists as a strategic level, multi-agency coordination group which discusses and agrees actions around risks regarding homicide and serious violence with mental ill health indicators. This is supported by MHRMB subgroups which act as tactical forums to discuss specific cases involving individuals of concern who fall outside of multi-agency public protection arrangements (MAPPA).

Impact:

- Improved partnership working and information sharing with key mental health agencies.
- Improved response to individuals suffering a mental health crisis using the RCRP approach.
- The development of multi-agency trigger plans around individuals of concern who have indicators of homicide or serious violence.
- To have a targeted approach to homicide prevention where mental health is a factor.
- To have an earlier intervention to risks of homicide and serious violence.
- An effective risk management approach to risk where MH is a factor outside of MAPPA.





Using a Partnership Approach to Improve Culture

Heddlu Gwent Police Audience: Police officers and staff

Background: Following a series of incidents that highlighted challenges within its culture, the force partnered with the Hydra Foundation and the University of South Wales to deliver a 10Kv Volts staff debriefing session. These debriefs are predominantly used following major incidents, such as COVID 19.

Objectives: 10Kv sessions allow anonymous, electronic input so staff and officers can share personal views, experiences and ideas without fear of repercussion. The sessions provide people with the chance to have honest conversations with other delegates, ask challenging questions of the force and put forward views for consideration.

Solution: 60 officers and staff attended the first event, which was facilitated by the Chief Constable. It resulted in thousands of lines of data written by attendees, which were cross referenced with the force's most recent Employee Opinion Survey and Public Opinion Surveys. The University of South Wales then analysed the results of each of those reports and produced a set of findings.

Impact: The session helped the force produce it's 5-year Cultural Strategy, supported by a performance framework.

A second 10KV session took place in November this year. It allowed the force to determine if the strategy had started to make a positive impact, and help it ascertain what more needs to be done to change its culture and combat sexism, misogyny, racism, homophobia, ableism and discrimination in the workplace.





Welfare Provision for Police in High Trauma Areas

Essex Police

Audience: All in policing and healthcare

Background: It is reported that there is a growing crisis of the wellbeing and mental health of police officers, with more than eight out of 10 (82 per cent) indicating they had experienced feelings of stress, low mood, anxiety or other difficulties with their health and wellbeing over the last 12 months, representing another increase in comparative figures, according to the Federations Pay and Morale survey.

Objectives: To provide ready access to independent clinical experts. This formed part of the ongoing support to the team and allowed them the opportunity to 'drop in', for either a welfare chat, or to arrange more longer-term coping mechanisms and trauma management. This was put in place as it was recognised that these measures not only affect keeping our people well and supported, but also in delivering a better response to the public and delivering a better policing service in general.

Solution: Essex Police have worked in collaboration with their local health trust including Inclusion Thurrock, to embed two cognitive behaviour (CBT) and Eye movement desensitization and reprocessing (EMDR) therapists. These clinical experts work within some of the highest risk trauma areas, within policing, where officers and staff are often exposed to some of the most horrific material.

Impact: 77% of officers and staff within these teams currently engage with this programme on a voluntary basis which demonstrates the confidence within this service. 100% of those who have been through this service, has seen a reduction in symptoms following treatment.

This has provided an increase in retention within the teams, and a reduction in sickness, through early identification of longer-term issues to allow for preventative measures to be explored and put in place.

This has provided officers and staff with the tools to manage and process trauma immediately and therefore prevents longer term mental health concerns such as PTSD, C-PTSD, anxiety and depression. This service has now been extended to cover other areas of policing, where there is high risk of trauma such as incidents involving deaths.





Pathfinder – Safe at 17

Gloucestershire Constabulary, Leicestershire Police, West Mercia Police and the Under 17 Car Club Charitable Trust Audience: 15 to 17-year-olds, parents and appropriate adults

Background: Too many young people are involved in road traffic collisions, resulting in avoidable deaths, injuries and damage. Too many young people's driving requires police intervention. The need for Pathfinder rests in the continuing vulnerability of the target participants. 1 in 4 young drivers who have not completed Pathfinder would be involved in a collision in their first year of driving.

Objectives: The Pathfinder Initiative is a volunteer-run project designed to reduce the number of road traffic collisions, casualties (those Killed and Seriously Injured - KSIs) and convictions amongst vulnerable novice drivers (17-24 year olds) by offering pre-licence driver education.

Solution: The programme is delivered across 5 days at tarmacked venues. It:

- Introduces essential practical driving skills.
- Develops and continuously evaluates knowledge of the Highway Code, Hazard Awareness, and the Fatal 4.
- Develops observation and close car control skills.
- Engages students and their appropriate adult in workshop discussions about managing road risk and risk mitigating behaviour.
- Teaches and practises collision avoidance techniques.
- Produces demonstrable reduction in participants' road risk.

Impact: Over 1885 young people have been through Pathfinder since it started in 2008. It has grown to 10 events a year at 5 different venues across the country. The results are outstanding:

	General public	Pathfinder graduates	Results of participation
1 st Year Accident Rate	1 in 5	1 in 19	75% reduction
DVSA Test Pass Rate	46%	63%	74% increase
Points on License	14.3%	2%	86% reduction

The <u>data gathered</u> provides compelling evidence that the education and experience we offer have a significant, measurable impact on the safety of novice drivers. It makes them more skilled drivers, demonstrated by the lower accident rate, greater success rate in the DVSA test, and lower likelihood of committing motoring offences once qualified. It is a proven, cost-effective way of preparing young people for successful lawful driving, providing basic skills and attitudes in preparation for learning to pass the DVSA test.





Youth engagement in the digital neighbourhood

National Police Chiefs' Council – Digital Youth Engagement Programme Audience: Policing and partner communication teams, prevention, youth-related, and neighbourhood policing roles

Background: The Digital Youth Engagement programme, via the YourPolice.UK Instagram channel, was set up to help national policing in the UK to engage Children and Young People (CYP) with policing on social media and to provide youth friendly information and advice on a huge range of subjects that matter to both policing and young people themselves. This channel is a dedicated channel aimed at CYP aged 13-16 and aims to be "a trusted source of information on UK policing, law, and youth related issues".

Objectives: To engage CYP with policing, the law, and youth-related issues, improve CYP trust and confidence in policing, build effective two-way communication between CYP and policing, and provide best practice advice. To provide specialist expertise, advice, and practical support to policing on delivering effective communications strategies for CYP. To offer access to a repository of assets, knowledge, and information for policing to support CYP communications.

Solution: The YPUK channel can work with policing at all levels, locally, regionally and nationally to provide targeted content to meet an identified operational brief and support policing or partner communication activity as a subject matter expert in communicating with children and young people.

The channel also has a library of ready to use video and imagery, created on a wide range of policing topics which are free to use for policing and partners, saving research and production time and cost.

Impact: YPUK's approach prioritises the needs and interests of young people, fostering a two-way dialogue that empowers youth voices.

Engagement statistics and sentiment analysis suggest positive interactions, indicating YPUK's success in building rapport with its audience.

YPUK embodies a procedural justice approach, demonstrating equal and fair treatment in its online interactions, effectively bringing community policing principles to the digital space.

YPUK offers a national platform open to all police forces, providing expertise, knowledge, and insights on content, communications, and youth engagement.

Partnerships with operational units and taskforces demonstrate YPUK's ability to provide capabilities that many forces lack internally.

The content library offers a cost-effective solution for forces, reducing duplication of efforts across the country.





Active learning for young people through creative media workshops, video and podcast production

Collaborate Digital Ltd

Audience: Pupils and students from KS2 - KS5 in mainstream education, SEND establishments and PRUs.

Background: Young people are notoriously difficult to impact with crime prevention messaging. Collaborate Digital's innovative and creative public health approach to tackling global issues such as VAWG, knife crime, county lines and online harms is proving to be a powerful solution. PCCs, councils and Violence Reduction Partnerships (VRPs) in West Yorkshire, Bedfordshire, Merseyside, Nottingham, Somerset, Wiltshire, Hampshire, Greater Manchester and Cheshire have supported our programmes as a powerful way to engage with young people.

Objectives:

- To educate young people on key social and crime prevention issues and inspire them to engage with their community.
- To use modern media techniques such as video or podcast production to harness youth voice in a powerful and effective way.
- To spread a crime prevention message to large groups of friends and family through social media.
- To encourage important life skills such as creative writing, oracy, media literacy and public speaking.

Solution: A series of immersive creative media workshops which enable young people to explore an issue in depth and demonstrate their understanding by making podcasts or videos. Students research and write their own scripts and then perform their podcasts or videos.

An online public vote spreads key messages to thousands of other young people and creates a legacy for the project, inspiring social and behavioural change.

We design and deliver the programme, recruiting and supporting schools throughout.

Impact: A Harvard University study published in 2019 showed that, although students felt as if they learned more through traditional lectures, they actually learned more when taking part in classroom work that employed active-learning strategies.

Pupils and teachers love our programmes, with evaluation suggesting that >90% feel our workshops are presented in a 'good format' by 'knowledgeable and professional facilitators', that they 'would recommend the activity to other schools'.

"I think that Collaborate Digital have come up with something which is impactful in terms of the mass engagement of young people."

Matthew Scott, Police and Crime Commissioner for Kent

"Working with Collaborate Digital has been a fantastic opportunity. Their approach has been collaborative, flexible and proactive in developing engaging and impactful assemblies and workshops. Indicative feedback from schools has been extremely positive."

Annie Bartlett, Public Health Specialist, Wiltshire Council





CATCH: A Collaborative Approach to Youth Crime Prevention and Community Cohesion

West Yorkshire Police and CATCH

Audience: Young people at risk of crime, exploitation and social exclusion

Background: CATCH, a registered charity, began as a police-led effort to address issues in one of the UK's most deprived areas. Now, the police serve as strategic partners within CATCH, embracing a new approach to community engagement and youth intervention. Together, they've pioneered a model that fosters trust and empowers local partners, demonstrating how shared responsibility and innovative programmes can reshape opportunities and drive positive change for young people and the wider community.

Objectives:

- Strengthen community connections create a sense of belonging by fostering positive relationships between young people, the police, authorities and wider community.
- Address root causes of crime target exclusion and limited opportunities by offering mentorship, education, and skillbuilding to divert and empower young people.
- Empower collaborative solutions engage local partners in proactive problem-solving, ensuring adaptive, sustainable approaches to community safety and responsibility.

Solution: CATCH supports young people through education, skills training, and mentorship within a safe, collaborative environment. It partners with police, local authorities, schools, and businesses to create lasting opportunities for young people. By focusing on prevention and community cohesion, CATCH builds trust and strengthens cross-sector relationships. This approach shifts from short-term fixes to sustainable, long-term solutions, reducing youth crime and fostering unified, resilient communities.

Impact: CATCH has profoundly impacted young people and the community. Many participants have gained employment, pursued higher education, or overcome NEET (Not in Education, Employment, or Training) challenges. CATCH also provides pathways into public services, with some going on to careers in policing, improving representation. By engaging disengaged young people, CATCH instils purpose through education, mentorship, and volunteering, with volunteers contributing thousands of hours annually.

This approach has built trust and improved police-community relations, addressing root causes of youth crime and promoting long-term social inclusion. CATCH's commitment to youth development has earned the Queen's Award for Voluntary Service and recognition as best place for young people in Leeds to thrive. Its approach has also been praised in recent Ofsted, PEEL, and JTAI inspections as a model for policing and community engagement.





Pol-Ed - An Educational Programme

West Yorkshire Police Audience: Schools and young people

Background: In 2019 Police Sergeant Az Laher posed an idea to Chief Constable John Robins about creating an educational programme created by teachers, for teachers, to deliver in schools. The purpose of this was to improve children's knowledge and understanding around a range of topics which impact them and their communities. In doing so, this would help to improve relationships with the police and help children to keep themselves and their peers safe.

Objectives: The overarching aim of Pol-Ed is to keep children safe. The objectives to achieve this are through educating children with providing teachers in the delivery of a range of themed lessons which have been created by subject matter experts and quality assured within the force as an early intervention and prevention tool. The future and long-term aims are to reduce demand on police resources by reducing offending and reoffending.

Solution: Through lesson delivery, children gaining a greater awareness of themes, linked to the PSHE curriculum, which explores various themes including crime types and the law. Children use this knowledge to make sensible and positive informed decisions. This helps children to understand the consequences of becoming involved in crime, as either a victim or suspect, and where to go for support. In turn Pol-Ed believes that this will help to reduce demand on the police.

Impact: Pol-Ed is still in its infancy and although it has a full range of content now and is already a national programme, bought by several other forces, there is still continuous and ongoing development.

Huddersfield University were commissioned at the start of 2023 to carry out a short-term study of the original content and to evaluate these resources and their use within schools. The final review of this showed that teachers had increased confidence when teaching Pol-Ed lessons as part of their PSHE curriculum. Children learnt the types of issues faced within their own communities. Children's retention of new knowledge had increased and their understanding of the role of the police changed perceptions.

Pol-Ed have commissioned Huddersfield University to carry out a second, longer term, annual study reviewing the impact of Pol-Ed, including the new content and using data which sits behind the website to identify both qualitative and quantitative impact.





Active Bystander Toolkit

Northumbria Office of Police and Crime Commissioner Audience: Open to anyone aged 18+ living, working or studying in the Tyne and Wear and Northumberland.

Background: We want people to feel more confident to speak up and challenge sexism and sexual harassment. This course is designed to help people in our communities to build the knowledge, skills and confidence to intervene safely in a range of ways and contexts. This is a community level primary prevention tactic that can be used by anyone in any capacity and focusses public space sexual harassment ('street harassment').

Objectives:

- To gain the skill, confidence and knowledge to intervene safely using the 3-pronged approach to sexual harassment, sexism and misogyny.
- Increased empathy and understanding across communities of what constitutes violence against women and girls (VAWG).
- Development of new partnerships and strengthening of existing links between the police, Local Authorities and civil society organisations.
- Reduction in experiencing/witnessing crime as measured through survey data.
- Improved feelings of safety for everyone in the community.

Solution: Using this approach, we can change the narrative directed at women and girls. VAWG is changing with the rise in online socialisation and evolving harmful ideas about gender norms and roles. Misogynistic views are being cascaded, and we want to equip people to have conversations that challenge and dispel myths.

Impact: Confidence, skills and ability to take action indicators, based on pre and post course questionnaires and the percentage increase of delegates who felt more confident to make an intervention.

How confident are you that you could express your discomfort if someone makes a joke about a woman's body?		
How confident are you that you could tell a group of friends to stop using sexist language or behaviours if you see or hear them?		
How confident are you that you could express your discomfort if someone says that most women lie about sexual harassment?		
How confident are you that you could speak up to a colleague who is sexually harassing other colleagues at work?		
How confident are you that you could get someone out of a situation where they are being sexually harassed?		
How confident are you that you could offer support to a victim of sexual harassment?		
How confident are you that you could speak up to someone who is verbally harassing another person?		





The use of technology in tackling violence against women and girls

Cambridgeshire Constabulary and Police Digital Service

Audience: Victims and survivors of domestic abuse, harassment, stalking and similar crimes connected to violence against women and girls

Background: Cambridgeshire Constabulary is faced with the challenge of protecting vulnerable people and pursuing perpetrators in the most efficient and effective way. When a victim of domestic abuse shared how scared she was feeling after her perpetrator had been released from prison, the Prevention and Vulnerability Hub decided it was time to explore new avenues. This is how they came across a bespoke technology to safeguard victims of domestic abuse, available through the Police Digital Service (PDS).

Objectives:

The Cambridgeshire Constabulary decided to deploy this PDS technology to:

- Reassure the victim and help her get her life back.
- Provide her enhanced contact with the police in the event of an emergency.
- Ensure a more coordinated and intelligent police response.
- Safeguard both the victim and the responding police officers by identifying risks associated with the perpetrator.

Solution: PDS trained the Prevention and Vulnerability Hub to deploy this technology. The staff met the victim and installed the service, providing her with instructions on how to get help. The solution is designed to be used anywhere and anytime, unlike many house alarms. By eliciting a priority response from the police and sharing information across control rooms, this technology allowed the victim to feel safer and Cambridgeshire Police to provide a more coordinated response in case of emergency.

Impact: The victim herself testifies to the reassurance provided by this PDS safeguarding solution:

"I had this installed when my perpetrator was released from prison.

Knowing that I could access this service, which made me a priority to the police, enabled me to regain control over my life again, and start making positive steps to just being normal! It truly made a difference. I am so grateful to Cambridgeshire Police for giving me access, training me to use it and giving me confidence!"

There are numerous examples across the UK where this technology has saved lives and led to the arrest, conviction and imprisonment of an offender. To date, this PDS safeguarding solution has helped over 30,000 vulnerable people in the UK. Available in 43 languages, the service is also supporting victims across diverse communities. Live in 37 police forces, it is contributing to provide a cohesive emergency response and a better service to vulnerable people across the country.